

**New**

# Product Guide

**October 2024**

Editor: Joanna Franks

Welcome to October's issue of  
**New Product Guide!**

Inside you'll find more perfect presents to brighten someone's Christmas. From our new, out-of-this-world tactile colouring pack and print and braille children's book to simple-to-use mobile phones and the latest braille notetakers.

Our Christmas shop is now open for business ([rnib.org.uk/shop](http://rnib.org.uk/shop)), so you can pick up a pack or two



of our inclusive Christmas cards and our braille Advent calendar stickers, as well as browsing our range for more gift ideas.

Until next time, happy shopping!

*To*

**R N I B**

See differently

# How to order

Order online at  
**shop.rnib.org.uk**

Call our Helpline on  
**0303 123 9999**

Some of our products have been specially designed, this means that blind and partially sighted people, or anyone buying on their behalf, will not pay VAT on these products. These products are listed with two prices. If there is only one price, that is the price all customers pay and this will include VAT (unless it's a zero-rated VAT publication). VAT is 20 per cent as of September 2024. We reserve the right to amend prices.

Stock and Special Order products are returnable within 14 days of receipt in an 'as new' condition in original, undamaged packaging. This excludes bespoke products and software. Hygiene items cannot be returned unless unopened or faulty. We kindly ask our customers to ensure that any faulty products being returned are packaged securely for stable transit, or the warranty may be voided. Where possible, please use the original packaging.

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**Please note, prices are correct at time of publishing and may be subject to change.**

## Helpline opening hours

Monday to Friday, 8am to 8pm; Saturday 9am to 12pm.

Please note the following special opening hours over Christmas:

- Tuesday 24 December – 8am to 12pm
- Wednesday 25 to Thursday 26 December – closed
- Friday 27 December – 9am to 5pm
- Saturday 28 December – 9am to 1pm
- Monday 30 December – 9am to 5pm
- Tuesday 31 December – 9am to 5pm
- Wednesday 1 January – closed

## Delivery dates for Christmas

For delivery from us in time for Christmas, all orders (except special orders) must be received by midnight Wednesday, 18 December (subject to the product being in stock).

Orders for special order products must be placed by midnight on Friday 6 December for delivery in time for Christmas (unless longer delivery times are stated in the product information).

Special order canes and tips have an extended delivery time and must have been ordered by midnight on Saturday 2 November for Christmas delivery.



# Get ready to colour in the galaxy

Enjoy out-of-this-world art with this space-themed tactile colouring pack.

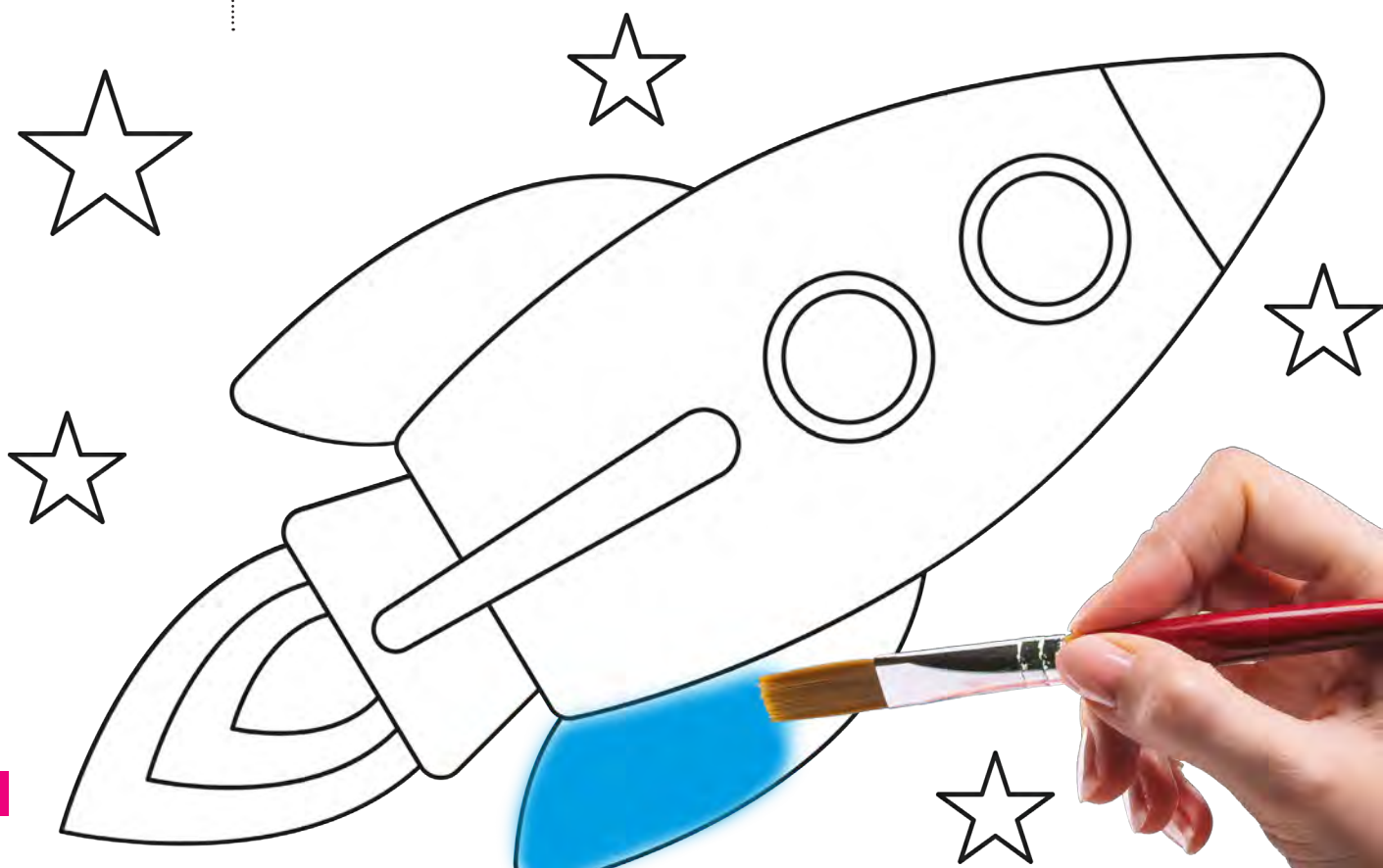
Children can boldly go, if not to a galaxy far, far away, then into orbit to see the International Space Station; for a ride on a moon buggy; and for a spacewalk. There's even a friendly alien to colour in.

Like all our tactile colouring packs, the 10 raised images can be coloured in using colouring pens, pencils, crayons or paint.

The images are printed (black outlines on white) as well as being tactile. Each page is also titled in uncontracted braille and print.

Pages are loose leaf (unbound) which allows them to be shared, or easily displayed in your household art gallery (whether that's on the fridge, noticeboard or kitchen door).

**ET107 £12.99**





# Meet Nicky and Candy



Our print and braille editions of children's books allow wonderful stories to be shared more easily. We adapt the original print books to include braille on clear interleaved sheets, allowing the print text and images to be seen underneath and the book to be enjoyed by everyone. Our newest addition is **Nicky and Candy's Street** (available in both uncontracted and contracted braille) – the first book in the Better Places series.



Nicky and her white cane Candy just want to navigate their street, but there are quite a few obstacles in their way... **Nicky and Candy's Street** shows how small things can become big barriers for blind or partially sighted people. Follow Nicky and Candy as they learn about changes we can all make to ensure Better Places for all.

Written by Ben Andrews and illustrated by Charlotte Jenkins, this wirebound book is suitable for ages six to eight years.

**£7.99**

**ET109-G1** Uncontracted (grade 1)

**ET109-G2** Contracted (grade 2)

Available  
from  
**5 November**



Call today 0303 123 9999

# Staying in touch can be simplicity itself...

Designed to be uncomplicated, Emporia V27 Simplicity 4G mobile phones do exactly what it says on the tin – they keep things simple and are as easy to use as one, two, three.



HM97

Available in a bar phone (HM97) or clamshell (HM98) style, the Simplicity is all about making it easy for you to keep in contact with your friends and loved ones. The generous two-inch screen displays text that is large, bold and adjustable. Both the display and backlit keypad use high contrast white text against black to make them easier to see. The start and end call buttons are clearly marked with green and red icons.

Three direct memory buttons allow you to quickly dial your most-used numbers, meaning help is never too far from reach.

The extra-large illuminated and raised buttons have an excellent pressure point, and the phone has loud and clear audio that is suitable for the hard of hearing, as well as a vibration alert.

When the emergency call button is pressed, up to five pre-defined contacts will be called until someone answers. The phone will automatically go into loudspeaker mode and a prepared emergency SMS will be sent to an emergency number. In addition, a loud alarm tone will simultaneously sound to draw the attention of anyone in the vicinity to the emergency situation.



HM98

Other features include: radio, alarm, calendar, calculator, and three alert profiles (silent/sleep – visual notifications only; meeting/theatre – visual notifications and vibrations; maximum/bus mode – key tones, SMS tone and vibration function activated, ringtone volume set on maximum).

Please note, these phones are 4G-only and not compatible with network THREE, which only works on 3G, or the MVNOs (mobile virtual network operators) that THREE supports – Smarty, ID, Freedompop, and Cntrl Mobile.

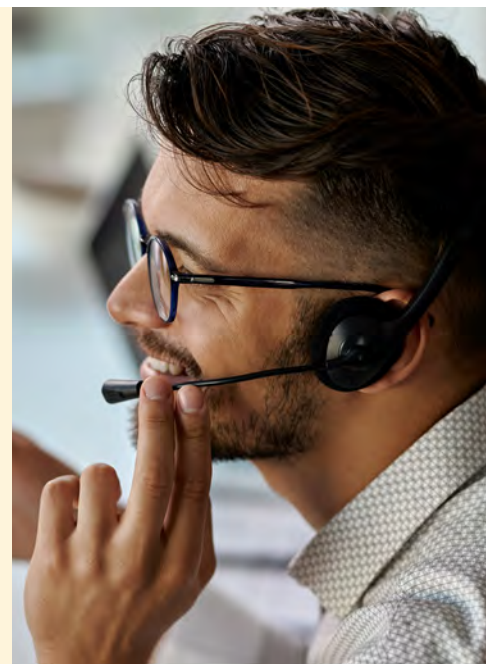
**HM97** Emporia V27 Simplicity 4G bar phone  
**£84.99**    **£101.99**

**HM98** Emporia V27 LTE 4G clamshell phone  
**£89.99**    **£107.99**



## RNIB Technology Support

For information or advice on technology that will be suitable for your needs, please contact our team on **0303 123 9999** and speak to one of our advisors within the Sight Loss Advice Service.



# Powerful notetakers for school, work and home



The BrailleSense 6 and 6 Mini are HIMS' most powerful notetakers yet. Traditional looks – a 32-cell or 20-cell braille display and a nine-key Perkins-style keyboard (including Control, Alt and function keys) – are combined with competitive, modern hardware and connectivity to create a device that is slimmer, lighter, faster and more efficient.

Built-in apps allow you to create documents, send and read email, browse the web, play DAISY and other media, manage your contacts and calendar, search and download books, and manage databases.

Not only are these notetakers powerful productivity tools, they also promote braille literacy through their braille-centric command structure. In addition they support Google Apps such as Google Drive, Google Docs, Google Sheets, Google Slides and Google Classroom; ensuring students and professionals can be intuitively



productive and efficiently collaborative in the contemporary world.

You can download more apps, including Zoom, Google Meet, Microsoft Teams, Apple Music, Amazon Kindle, or any other accessible app, via Google Play. And stay connected, professionally or personally, via YouTube, X (formerly Twitter), Facebook, WhatsApp, or other platforms.

Use the built-in 13 megapixel camera, or connect an external USB camera to join online meetings with video. External camera support also makes batch scanning print materials especially convenient.

You can also use the notetakers' proprietary apps to create TXT, RTF, DOCX and DOC, BRF, and more. You can also access PPT and PPTX, XLS and XLSX, PDF, EPUB, XML and HTML, as well as DAISY books and media files in all standard formats.

In addition, these notetakers offer an intuitive and automatic interface for electronic braille maths, via UEB, Nemeth, or computer braille, including equation creation and editing in the Word Processor, and scientific and graphics calculators.

Both the BrailleSense 6 and 6 Mini allow visual collaboration with parents, teachers, and colleagues, who can view the notetaker's screen via the USB C port, which can connect to and power portable HDMI monitors, or mirror the screen to another Android tablet.

Available  
in  
December

<b>HT411</b>	BrailleSense 6	<b>£4,395.00</b>	<b>£5,274.00</b>
<b>HT410</b>	BrailleSense 6 Mini	<b>£3,575.00</b>	<b>£4,290.00</b>

# Welcome back the Micro-Speak!

**This popular digital voice recorder is back and with design tweaks to make it even easier to use.**

Combining smart design with ease of use and high-quality performance, it's packed with useful features including tactile buttons, spoken prompts and beeps to assist blind and partially sighted users.

Record instantly with the press of a button, and playback immediately via the built-in speaker. High quality recording in MP3 format ensures impressive results for a variety of applications.

The new Micro-Speak Plus has a larger power switch, more tactile buttons, and an SD card slot. The audio prompt software has also been improved, and the mini-USB socket has been changed to the more user-friendly USB-C type. A 1GB micro SD card is also included, which provides 15 hours of recording time.

Use the Micro-Speak Plus to record voice memos and reminders, create shopping lists, list telephone numbers and emergency contacts, and for organising appointments and events.

As well as easy-to-use, simple navigation, the Micro-Speak Plus provides spoken prompts and beeps to aid blind and partially sighted users with recording, deleting files, detecting battery level, and more.

The built-in microphone records high quality MP3s with a 128kbps sample rate, and the built-in speaker provides high quality audio playback. You can also plug in headphones for personal listening.

Function buttons – record, play/pause, next, previous and volume control – are all large and tactile.

**LC259   £59.95   £71.94**



# Hark AI has a lot to offer

Looking for a reading solution that can also describe images and read barcodes? The Hark AI might fit the bill.



This reading machine is the popular Hark Reader with a few extras under the proverbial bonnet. Like the original, Hark AI can scan and read letters, magazines, books, menus and medicine instructions, but it can also read handwriting, describe images, translate documents into another language, and read barcodes.

Simple to use, the Hark AI will read any printed information you place on it (from 6pt to 72pt font, up to A4 size – larger items, like newspapers, can be read if folded) in your choice of natural human-sounding voice and at the speed and volume you choose. It can also describe images and read handwriting, so you can have a birthday card fully described, for example.



It has a 3.5mm headphone jack which can be used for headphones to give you privacy or a hearing loop, if you wear a compatible hearing aid. There is also an optional keypad to support more in-depth navigation.

Hark AI can be connected to a wi-fi network by following the automated instructions. The connection process will only need to be followed once upon initial setup. Connection will happen automatically afterwards.

A tactile pause button can be found on the front of the device, but you can also pause reading by waving your hand over the text (wave again to resume reading).

A second tactile button lets you skip back one or two sentences to listen to something again.

All controls, including the sliding volume control and the buttons to increase and decrease reading speed, are tactile, black and contrast with the white case of the Hark AI.

Hark AI folds away when not in use and is supplied with a carrying case.



**HT409   £1,995.00   £2,394.00**



**This accessible QR code is a quick way to access our Shop on your smartphone or tablet. Simply point the camera at the code (which has a NaviLens border to make it easier to find) and select the link to the shop that appears once your device has identified the code. We hope it will make shopping with us a little bit easier!**



# Boots Christmas gift guide



It's time for the annual roll-out of the brand new Boots Christmas gift guide, which is available in braille and audio formats as well as print.

If you would like a free copy in braille or audio, please call 0345 070 8090 or Minicom 0345 070 8091 from Monday 28 October 2024. Please provide your name, address and the format you need, along with a contact phone number or your email address.

# M&S Christmas food guide



You can also get your hands on the Marks and Spencer Christmas food guide in braille – email [brochurerequests@marks-and-spencer.com](mailto:brochurerequests@marks-and-spencer.com) to request your copy.

Call today 0303 123 9999

# RNIB Products for Life stores

**Our Products for Life stores are open for visits, Teams and telephone consultations by appointment only.**



We're available:

**London:** 9.30am to 4pm,  
Monday to Friday.

**Edinburgh:** 9.30am to 4pm,  
Tuesday and Thursday.

**Belfast:** 9.30am to 4pm,  
Tuesday and Thursday.

Our Products for Life stores give you the opportunity to view and try products from our catalogue before you buy. We can provide guidance and instructions for use

and set up items so they're ready to use when you get home.

Our stores carry some stock, and we advise you contact us before visiting to check we have the products you wish to see, and stock of those you wish to purchase.

For items not in stock, our staff and volunteers will be happy to help you contact our Helpline or place an order via our Online Shop.



**To book an appointment go to [rnib.org.uk/stores](https://rnib.org.uk/stores) (scan this accessible QR code to go directly to the page) or call our Helpline, who'll be happy to make the booking on your behalf.**

# Store locations

## London

Our London store is a 10-minute walk from King's Cross, and St Pancras International stations, and a 22-minute walk from Euston. Address: The Grimaldi Building, 154a Pentonville Road, London, N1 9JE. Phone: 0303 123 9999.

## Edinburgh

Temporary address while our Hillside offices are renovated: RNIB Mouldsdale House, 24D Milton Road East, Edinburgh, EH15 2NJ. Phone: 0303 123 9999.

## Belfast

Address: Victoria House, 15-17 Gloucester Street, Belfast, County Antrim, BT1 4LS. Phone: 0303 123 9999.

## Extended returns policy

We'll be extending our returns policy to accept returns of unsuitable items up to and including Friday 10 January 2025.

This applies to products ordered from Tuesday 1 November up to midnight on Friday 20 December 2024.

For details of the products exempt from the extended return policy please visit [shop.rnib.org.uk/returns-policy](https://shop.rnib.org.uk/returns-policy)

Please call us on 0303 123 9999, to obtain a returns number (also called an RMA). Please return the product in its original undamaged packaging (as new) and with all the components, within seven days of receiving the returns label.



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