Emporia Talkhome combi set (DH97)

Thank you for purchasing from RNIB. This item has been supplied by a third party. In the unlikely event the item is unsuitable, please contact us within 14 days of receipt to obtain your returns number. To ensure your return goes smoothly, the item and all components must be in as new condition and packed in its original, undamaged packaging. For further details and guidance on returning faulty items, please see the Terms and conditions of sale and how to contact RNIB sections of this instruction manual.

Please retain these instructions for future reference.

Contents

[Emporia Talkhome combi set (DH97) 1](#_Toc198622564)

[General description 3](#_Toc198622565)

[Orientation 4](#_Toc198622566)

[Corded phone 4](#_Toc198622567)

[Symbols on the corded display screen 5](#_Toc198622568)

[Status indicator symbols 5](#_Toc198622569)

[Orientation of the cordless handset 6](#_Toc198622570)

[Symbols on the screen 7](#_Toc198622571)

[Status indicator symbols 7](#_Toc198622572)

[Getting started 7](#_Toc198622573)

[Positioning the corded phone 7](#_Toc198622574)

[Connecting the telephone line 8](#_Toc198622575)

[Setting the language 8](#_Toc198622576)

[Setting the date 9](#_Toc198622577)

[Positioning the cordless phone 9](#_Toc198622578)

[Setting the cordless display language 10](#_Toc198622579)

[Setting the cordless date and time 10](#_Toc198622580)

[Screen backlight 11](#_Toc198622581)

[First level menu 11](#_Toc198622582)

[Sub menus 11](#_Toc198622583)

[Returning to standby 11](#_Toc198622584)

[Entering text 11](#_Toc198622585)

[Writing tips 11](#_Toc198622586)

[Incoming calls 12](#_Toc198622587)

[Accepting a call 12](#_Toc198622588)

[Ending a call 12](#_Toc198622589)

[Hands free mode during a call 12](#_Toc198622590)

[Muting the microphone 13](#_Toc198622591)

[Making a call 13](#_Toc198622592)

[Redialling the most recently dialled phone number 13](#_Toc198622593)

[Incoming and outgoing call list 13](#_Toc198622594)

[Constant flashing LED light 13](#_Toc198622595)

[Using the cordless handset 14](#_Toc198622596)

[Incoming calls 14](#_Toc198622597)

[Audio boost during a call 14](#_Toc198622598)

[Hands free mode 14](#_Toc198622599)

[Muting the microphone 14](#_Toc198622600)

[Making a call 15](#_Toc198622601)

[Ingoing and outgoing call list 15](#_Toc198622602)

[Lock or unlock the keypad. 15](#_Toc198622603)

[Conference calling 16](#_Toc198622604)

[Call transfer 16](#_Toc198622605)

[Multi handset phonebook operation 18](#_Toc198622606)

[Menu options 18](#_Toc198622607)

[LST 18](#_Toc198622608)

[New entry 18](#_Toc198622609)

[Edit record. 18](#_Toc198622610)

[Delete record. 18](#_Toc198622611)

[Delete all. 18](#_Toc198622612)

[Mem status 19](#_Toc198622613)

[Creating a contact in the corded phone 19](#_Toc198622614)

[Creating a contact on in the cordless phone 19](#_Toc198622615)

[Using the phone book 20](#_Toc198622616)

[Saving a contact to one touch memory 20](#_Toc198622617)

[Makin a call using a one touch memory key. 20](#_Toc198622618)

[Deleting a handset 20](#_Toc198622619)

[Ringer setup 20](#_Toc198622620)

[Flash time 21](#_Toc198622621)

[Setting the language on the handset 21](#_Toc198622622)

[Modify pin. 21](#_Toc198622623)

[BS Default 21](#_Toc198622624)

[Personalising your phone 21](#_Toc198622625)

[Menu options 22](#_Toc198622626)

[Delete handset. 22](#_Toc198622627)

[Ringer setup 22](#_Toc198622628)

[Flash time 22](#_Toc198622629)

[Language 22](#_Toc198622630)

[Modify pin. 22](#_Toc198622631)

[Default 22](#_Toc198622632)

[Menu options from the cordless handset 23](#_Toc198622633)

[Alarm 23](#_Toc198622634)

[Ringer setup 23](#_Toc198622635)

[Tone Setup 23](#_Toc198622636)

[MHS name 23](#_Toc198622637)

[Auto answer 23](#_Toc198622638)

[Select a base. 24](#_Toc198622639)

[HS default 24](#_Toc198622640)

[Register a new handset. 24](#_Toc198622641)

[Preparing the corded telephone (base unit) 24](#_Toc198622642)

[Telephone answering machine. 25](#_Toc198622643)

[Menu options 25](#_Toc198622644)

[TAM settings 25](#_Toc198622645)

[TAM alert 25](#_Toc198622646)

[TAM voice 26](#_Toc198622647)

[TAM PIN 26](#_Toc198622648)

[TAM default 26](#_Toc198622649)

[Playing messages 26](#_Toc198622650)

[Playback control 26](#_Toc198622651)

[Delete key. 26](#_Toc198622652)

[UP key (cordless) 27](#_Toc198622653)

[Down key (cordless) 27](#_Toc198622654)

[Stop key. 27](#_Toc198622655)

[Outgoing message 27](#_Toc198622656)

[Recording a memo 27](#_Toc198622657)

[Safety precautions 28](#_Toc198622658)

[Terms and conditions of sale 28](#_Toc198622659)

[How to contact RNIB 29](#_Toc198622660)

# General description

The Emporia TalkHome combi set is a big button landline phone with an additional cordless handset. This easy to see landline phone offers three one touch memory buttons, an audio boost function. LED flash for incoming calls and the option to personalise ringtones for different contacts.

# Orientation

## Corded phone

On the top left of the phones base, you will find the receiver hook switch (line interruption.)

Below this you will find the loudspeaker.

To the right of the receiver hook switch you will find the incoming call LED indicator. The light will flash red to indicate incoming calls.

Directly below the indicator is the phones display screen.

Below the display on the left hand side is the menu key. Use this key to bring up the menu and to confirm selection in the menu. This key is also used to switch the microphone on/off during a call.

To the right of this you will find three one touch memory key. You can use these keys to save and dial speed dial numbers.

On the next row of buttons down, the first button on the left is the memo key. Use this key to start recording a voice memo on the answering machine.

Directly below this is the phone book key. Use this key to open the phone book. Pressing this will also take you one step back in a menu.

To the right of this you will find the up and down arrow keys. Use these keys to scroll in lists and menus. You can also use these keys during a call to regulate the volume of the earpiece. The UP key brings up your incoming call list. · The DOWN key brings up your outgoing call list.

The next button to the right is the PLAY key (Telephone answering machine) Use this key to start or pause the playback of messages on the answering machine.

Directly below the PLAY key is the STOP key (Telephone answering machine) Use this key to stop the playback of messages or to switch off the answering machine with a long press. You can also use to switch between OGM1 (announcement) and OGM2 (recording mode.)

Directly below you will find the number keypad. This will be used to enter phone numbers or to enter text.

**Note:** Use the 0 key INT for internal calls and to set up conference calls.

To the right of the number three button, you will find the delete button. Use this key to clear/delete individual digits that have been entered and to end the menu.

Directly below this is the FLASH key. If you dial a number and the line is busy, press the FLASH key and the REDIAL key to redial the number.

Below this is the redial key. You can use this key to dial your most recently dialled number again. It also allows you to insert a dialling pause when inputting a number.

Below this is the hands free key. With this key you can accept a call in handsfree mode, start a call in handsfree mode or switch the handsfree mode on or off during a call.

## Symbols on the corded display screen

There are three rows on the screen.

* The top row is for status indicators, time, and date.
* The middle row is the phone number.
* The bottom line shows the menu or names from the phone book.

### Status indicator symbols

* A phone angled right means there is a call in progress.
* A speaker with sound waves coming out means hands free mode is active.
* A bell with a cross through it means the ringtone is off and the phone is on mute.
* An envelope means there is a new message.
* A # means the phone number entered is too long (too many digits.)
* An open book indicates activity within the phonebook.
* RPT means a caller called repeatedly.
* NEW means Call list activity, new entry in the list of incoming calls.

## Orientation of the cordless handset

At the top of the phone is the earpiece (speaker.)

On the top left hand edge of the phone is the audio boost key. his button allows you to instantly increase the volume of the receiver to 30dB. The audio-boost function will be disabled automatically when the call ends.

On the top right edge of the phone are the volume buttons (up/down.)

Directly below the earpiece is the display screen.

Directly below the display screen, the first button is the phone book key. This can be used to open the phone book or take you one step back in the menu.

Directly below the phonebook is the TALK key. Use this key to start a call, accept a call and turn hands-free mode on/off during a call.

Directly below this is the delete key. Use this key to clear/delete individual digits that have been entered and to exit the menu.

To the right of the phone book is the INT key. This is used for internal calls and to set up conference calls.

Directly below the INT key are the up/down arrows. Use these to scroll in lists and menus. The UP key brings up your incoming call list. The DOWN key brings up your outgoing call list.

To the right of this is the OK key. This brings up the menu and to confirm selection in the menu.

Directly below this is the hang up key. Use this key to end a call or turn the handset on/off.

Below this is the pause key. This can be used to redial the last number called.

The next set of buttons below are the number keypad. These are used to enter phone numbers and letters.

Below the number seven you will find the star key. Press and held to lock/unlock the keypad.

Below the number nine you will find the hash key. Press and hold to turn the microphone on/off.

At the bottom of the phone is the microphone.

### Symbols on the screen

There are three rows on the screen.

* The top row is for status indicators, time, and date.
* The middle row is the phone number.
* The bottom line shows the menu or names from the phone book.

### Status indicator symbols

* Four vertical bars increasing in size indicates signal strength, and the connection quality with the base.
* A phone angled right indicates there is a call in progress, and activity on the handset.
* A clock icon indicates that an alarm is set.
* An upside down key indicates that the keypad is locked.
* A bell with a cross through it indicates that the ringer has been deactivated and the ringtone is off.
* An envelope means there is a new message.
* A # means the phone number entered is too long (too many digits.)
* An open book indicates activity within the phonebook.
* RPT means a caller called repeatedly.
* NEW means a new entry in the list of incoming calls.
* A speaker with sound waves coming out means hands free mode is active.
* A rectangle with four smaller vertical rectangles inside indicates battery status. The bars fill up during charging, flashes when the battery is exhausted.

# Getting started

## Positioning the corded phone

Always install the corded base unit first (Big Button Phone).

You need to position your phone within 2 metres of a phone socket so the cable can reach.

Do not place this product on unstable surfaces. The phone could drop on the floor, which could cause serious damage to it.

Keep a distance of at least 1m between the cordless telephone and other electrical appliances like your Wi-Fi hub and microwaves to avoid background noise.

Connect the receiver cord Insert one end of the receiver cord into its port on the left-hand side of the phone and the other end into the receiver.

## Connecting the telephone line

To connect the telephone line:

* Insert the transparent plug into the LINE-port on the rear of the phone.
* Plug the other end of the telephone line cord into the wall socket.
* Connect the power supply Insert the plug into the port on the back of the device and the other end into a 240V power socket.

## Setting the language

You can change the display language if the phone has been set to a language you don't understand. To set the language:

* When the phone is not in use, press the MENU key MENU to open the main menu.
* PHONE BOOK will be displayed.
* Use the Arrow keys to select SETTINGS.
* Confirm with the MENU key MENU.
* DELETE HS will be displayed.
* Use the Arrow keys to select LANGUAGE.
* Confirm with the MENU key MENU.
* The available languages will be listed.
* The current language is highlighted.
* Use the Arrow keys to select your desired language.
* Finish with a final confirmation by pressing the MENU key MENU.

## Setting the date

If your service provider has activated caller ID, the time and date will be automatically updated on the phone by the network as soon as you receive a call. The network operator will provide the month and day, but not the year. You will have to set the year yourself, as it is needed to determine the day for the timestamp of the answering machine.

**To set the date:**

* When the corded phone is not in use, press the MENU key MENU to open the main menu. PHONE BOOK will be displayed.
* Use the Arrow keys to select SETTINGS.
* Confirm with the MENU key MENU.
* DELETE HS will be displayed.
* Use the Arrow keys to select DATE & TIME.
* Confirm with the MENU key MENU.
* MM-DD-YY (MM=month, DD=day, YY=year) will be displayed.
* Use the Arrow keys to set the year.
* Confirm your entry with the MENU key MENU.
* Then set the month, confirm, and set the day.
* Finish with a final confirmation by pressing the MENU key MENU.
* Screen backlight the backlight will illuminate when you receive an incoming call, dial out or press any key. It will go off when the phone is not in use.

## Positioning the cordless phone

* Install the Corded base telephone first.
* Do not place this product on unstable surfaces.
* The phone could drop on the floor, which could cause serious damage to it.
* Keep a distance of at least 1m between the cordless telephone and other electrical appliances like your Wi-Fi hub and microwaves to avoid background noise.
* Connect the power supply Insert the plug into the port on the back of the device and the other end into a 240V power socket.
* Open the battery compartment and insert the batteries.
* Please pay attention to the polarity. Once the batteries are in, put the battery compartment cover back on.
* The time should now be displayed on the screen.
* Place the handset in the base station for at least 8 hours, before using it for the first time.
* The current charge status is shown in the top right of the display.
* The handset heats up when charging. This is normal and not dangerous.

## Setting the cordless display language

You can change the display language if the phone has been set to a language you don't understand.

* When the phone is not in use, press the OK key OK to open the main menu. PHONE BOOK will be displayed.
* Use the Arrow keys to select HS SETTINGS.
* Confirm with the OK key OK.
* DELETE HS will be displayed.
* Use the Arrow keys to select LANGUAGE.
* Confirm with the OK key OK.
* The available languages will be listed.
* The current language is highlighted.
* Use the Arrow keys to select your desired language.
* Finish with a final confirmation by pressing the OK key OK.

## Setting the cordless date and time

**Note:** You will not need to perform this task if you have already set the time and date on the Corded base unit.

* When the phone is not in use, press the OK key OK to open the main menu.
* PHONE BOOK will be displayed.
* Use the Arrow keys to select HS SETTINGS.
* Confirm with the OK key OK.
* ALARM will be displayed.
* Use the Arrow keys to select DATE & TIME.
* Confirm with the OK key OK.
* MM-DD-YY (MM=month, DD=day, YY=year) will be displayed.
* Use the Arrow keys to set the year.
* Confirm your entry with the OK key OK.
* Then set the month, confirm, and set the day.
* Finish with a final confirmation by pressing the OK key OK.

## Screen backlight

The backlight will come on when you receive an incoming call, dial out or press any key. It will go off when the phone is not in use.

Using the menus

Your phone features are provided via a multilevel menu.

## First level menu

* When the phone is not in use, press the MENU key MENU (corded)/
* OK key OK (cordless) to open the main menu.
* Use the Arrow keys to scroll from one function to the next.
* The current function will be shown on the display.
* Press the MENU key MENU (corded)/ OK key OK (cordless) to select the displayed function.
* The corresponding submenu will then open, and its first entry will be displayed.

### Sub menus

* Use the Arrow keys to scroll from one function to the next. The current function will be shown on the display.
* Press the MENU key MENU (corded)/ OK key OK (cordless) to select the displayed function.
* The corresponding submenu will then open, and its first entry will be displayed.
* Press the PHONE BOOK key BOOK / BOOK to return to the previous menu item.

## Returning to standby

To return to standby press the PHONE BOOK key BOOK / BOOK repeatedly.

## Entering text

Enter text using the keypad. Each key has several characters assigned to it, which can be selected by pressing the respective key several times.

### Writing tips

* Enter letters and characters by pressing the corresponding key.
* Press the corresponding key briefly several times in succession to get to the desired character.
* When a character has been selected, the cursor will move to the next position after a short pause.
* You can use the Arrow keys to move the cursor around the text if you want to amend the text you've entered.
* Press the DELETE key DELETE (corded)/ DELETE key DELETE FLASH (cordless) to delete the character to the left of the cursor.

## Incoming calls

### Accepting a call

When you receive a call, the phone will ring, and the red LED will flash.

Simply pick the receiver up to answer the call.

You can also press the HANDS-FREE key if you wish to answer in hands free mode.

If you miss a call, the red LED will flash.

### Ending a call

Simply put the receiver back on to the cradle or press the Receiver hook switch (or press the HANDS-FREE key if you are using the phone in hands-free mode).

### Hands free mode during a call

In hands-free mode, you can talk to someone on the phone without having to hold the receiver. In addition, other people in the room can follow your conversation thanks to the loudspeaker.

To answer and end a call in hands-free mode, simply press the HANDS-FREE key.

To turn hands-free mode on during a call, press the HANDS-FREE key and place the receiver back in the cradle.

To turn hands-free mode off during a call, lift the receiver and press the HANDS-FREE key.

### Muting the microphone

If you need to do something during a call, such as have a short conversation with another person, and you don't want the person you're speaking to on the phone to hear, press the MENU key MENU to mute voice transmission.

Press the MENU key MENU again to enable the person you're talking to on the phone to hear you again.

## Making a call

To make a phone call:

* Pick up the receiver and wait until you hear the dial tone.
* Enter the phone number.
* If you want to use hands-free mode, press the HANDS-FREE key.
* Wait until you hear the dial tone.
* Enter the phone number.

### Redialling the most recently dialled phone number

To redial a number:

* Pick up the receiver and wait until you hear the dial tone.
* Press the REDIAL key REDIAL PAUSE.

### Incoming and outgoing call list

To access your incoming/outgoing call list:

* Press the UP key to open your incoming call list.
* You can also press the DOWN key to open your outgoing call list.
* If a list is full, each new entry will replace the oldest.
* You can make a call directly from a list entry.
* Use the Arrow keys to select the desired entry and pick up the handset.
* You can delete individual entries or the entire list.
* Use the Arrow keys to select the desired. Press and release the DELETE key DELETE. OR Press and hold it for 3 seconds the to delete all entries of the list.

### Constant flashing LED light

When the Incoming Call LED indicator flashes continuously, this indicate that you have a missed call or call log that has not been viewed.

Follow the steps above to view all these logs.

The Incoming Call LED indicator will stop once all viewed or cleared.

## Using the cordless handset

### Incoming calls

#### Accepting a call

To accept a call, press the TALK key.

#### Ending a call

To end a call, press the HANG-UP key.

### Audio boost during a call

The audio-boost function will raise the volume of the receiver (handset only) to amplify the volume (30dB) of the voice/sound.

The audio boost function will be disabled automatically when the call ends.

Press the BOOST key to turn the audio-boost function on or off.

### Hands free mode

In hands-free mode, you can talk to someone on the phone without having to hold the receiver. In addition, other people in the room can follow your conversation thanks to the loudspeaker.

#### Turning hands free mode on/off

To turn hands free mode off during a call:

* Press and hold the TALK key for 2 seconds.
* The Hands-free mode active icon will be displayed.

### Muting the microphone

If you need to do something during a call, such as have a short conversation with another person, and you don't want the person you're speaking to on the phone to hear, press the OK key OK to mute voice transmission.

Press the OK key OK again to enable the person you're talking to on the phone to hear you again.

### Making a call

To make a call:

* Enter the phone number.
* Press the TALK key.
* You can also press the TALK key and wait until you hear the dial tone.
* Enter the phone number.

### Ingoing and outgoing call list

To access the call list on the cordless handset:

* Press the UP key to open your incoming call list.
* You can also press the DOWN key to open your outgoing call list.
* If a list is full, each new entry will replace the oldest.
* You can make a call directly from a list entry.
* Use the Arrow keys to select the desired entry and press the TALK key.
* You can delete individual entries or the entire list. Scroll to the desired entry. Press and release the DELETE key DELETE FLASH.
* You can also press and hold it for 3 seconds the to delete all entries of the list. Dialling a number from the phone book.
* When the phone is not in use, press the PHONE BOOK key BOOK to open the phone book.
* Use the Arrow keys to select an entry OR jump directly to the first letter of your desired entry by pressing the key with the corresponding initial letter.
* Press the TALK key.

### Lock or unlock the keypad.

To lock the keypad, press and hold the key for about 2 seconds. You will hear a beep tone, the icon will appear on the top of display, HS LOCKED will appear on LCD.

While the keypad is locked, any key you press is invalid.

To unlock the keypad, Press and hold the key for about 2 seconds. You will hear a beep tone; the icon will disappear from the display, and it will go back to idle mode.

### Conference calling

A maximum 5 handsets can be linked to the same base unit.

Maximum 4 bases can be linked to the same handset.

There are some advanced functions, operation it by the follow ways:

* Intercom from base · In idle state, press and hold 0 key INT. If you have only one cordless handset registered to the base, the display will show CALLING HS1. If you have more than one handset registered to the base, the display will show HS?, with the registered handset numbers above, and the base will output a continuous beep, until you press the number of the handset you want to intercom.
* Then the display will change, for example, to CALLING HS2, if it is handset 2 that is being called. · The destination handset will ring with its selected melody and display BASE CALLING.
* Answer the call by pressing TALK key. Internal call from handset
* When your phone is not in use, press INT key INT , your corded handset will start to ring.
* If you have more than 1 cordless handset on your system, after pressing INT key INT the display will show HS?
* Using the keypad, enter the handset number you want to call (0 for the base and 1-4 for the cordless handsets).
* The base (or the other handset) will ring, and the display will show which handset is calling.
* Simply pick the receiver up to answer the call or press the HANDS-FREE key.

**Note:** The handset or base will stop ringing if it is not answered within 30 seconds.

### Call transfer

Transferring a call using the base unit

During an external call, if you want to transfer the call to a cordless handset, press and hold 0 key.

The external call will be put on hold. – If the base has only one cordless handset registered it will immediately start calling that handset, but if more than one handset is registered, enter the number of the handset you want to transfer the call to.

The destination handset will ring with the melody defined for internal call.

Press TALK key of the handset to answer the call. The two internal phones will be connected.

To complete the transfer, hang-up the call on the handset you are transferring from. > Transfer the call from a cordless handset.

When you’ve made or answered an external call, to transfer it to another cordless handset or the corded base unit, press the INT key INT . · If you have more than one cordless handset, key in the number of the handset or the base (the number of the base is 0) you want to transfer the call to. If only one handset registered with a base, just press INT key INT . The external call will be put on hold.

When the other handset or base answers, press HANG-UP key to end the call of the handset transferring the call to complete the transfer.

If the other handset or base does not answer, you can get back to the external call by pressing INT key INT again.

Three way conference calling

To set up a three-way conference among the base, one handset and an external call (or two handsets and an external call):

#### From the base

When you’ve made or answered an external call by the base unit, press and hold 0 key INT and enter the number of the handset you want to connect by using the keypad.

The display will show the handset name you have entered, and the handset will ring. If only one handset registered with a base, just press, and hold 0 key INT .

Once the desired handset answers the call, press STAR key on the base keypad, then the base and the cordless handset will be connected to the external call. When either the base or the handset hangs up, the other will still be connected to the external call.

#### From the handset

Either make or answer an external call with one handset (e.g., HS1)

Press INT key INT , then key in the number of another handset (or key 0 for the base), and the external call will be put on hold. If only one handset registered with a base, just press INT key INT .

When the other handset (or the base) answers the call, press STAR key on the handset (HS1) to connect the three parties together.

To end the conference call, either party hangs up or the other party will be left connected to the external call.

### Multi handset phonebook operation

The phone books in the corded phone and the cordless handset store numbers and the names connected to them.

The base corded phone and cordless handset do not share this phonebook.

Contact records can contain numbers of up to 20 digits and names of up to 12 characters.

## Menu options

### LST

select to view your list of contact records.

### New entry

Select to add a new contact.

### Edit record.

Select to edit a contact.

### Delete record.

Select to delete a contact.

### Delete all.

Select to delete all contact records.

### Mem status

Select to view your number of contact records.

### Creating a contact in the corded phone

When the phone is not in use, press the MENU key MENU to open the main menu. PHONE BOOK will be displayed.

* Confirm with the MENU key MENU. LIST will be displayed.
* Use the Arrow keys to select NEW ENTRY.
* Confirm with the MENU key MENU.
* The cursor will be displayed.
* Use the Number keys to enter a name.
* Confirm with the MENU key MENU.
* The NAME will be displayed, and the cursor will flash in the row above.
* Use the Number keys to enter the phone number.
* Confirm with the MENU key MENU. MELODY 1 will be displayed.
* Use the Arrow keys to select the ringtone that will indicate a call from this contact.
* Confirm by pressing the MENU key MENU.
* Using the phone book
* Dialling a number from the phone book
* Press the PHONE BOOK key BOOK to open the phone book.
* Use the Arrow keys to select an entry OR jump directly to the first letter of your desired entry by pressing the key with the corresponding initial letter.
* Pick the receiver or press the HANDS-FREE key .

### Creating a contact on in the cordless phone

* When the phone is not in use, press the OK key OK to open the main menu.
* PHONE BOOK will be displayed.
* Confirm with the OK key OK .
* LIST will be displayed.
* Use the Arrow keys to select NEW ENTRY.
* Confirm with the OK key OK .
* The NAME will be displayed, and the cursor will flash in the row above.
* Use the Number keys to enter a name.
* Confirm your entry with the OK key OK .
* The cursor will be displayed. · Use the Number keys to enter the phone number.
* Confirm your entry with the OK key OK . MELODY 1 will be displayed.
* Use the Arrow keys to select the ringtone that will indicate a call from this contact.
* Finish with a final confirmation by pressing the OK key OK .

### Using the phone book

In the corded base unit, you can store 3 of your most important telephone numbers under the ONE-TOUCH MEMORY keys  M1 M2 M3 .

### Saving a contact to one touch memory

To save a number to a ONE-TOUCH MEMORY key  M1 M2 M3 , you will need to do the following:

* With the handset in the cradle, enter the phone number.
* Press your chosen ONE-TOUCH MEMORY key  M1 M2 M3 until you hear a confirmation tone.

### Makin a call using a one touch memory key.

* Pick up the receiver and wait until you hear the dial tone.
* Press your chosen ONE-TOUCH MEMORY key  M1 M2 M3 .
* Alternatively, if you want to use hands-free mode, press the HANDS-FREE key .
* Wait until you hear the dial tone.
* Press your chosen ONE-TOUCH MEMORY key  M1 M2 M3 .
* When the phone is not in use, press the MENU key MENU.
* Select SETTINGS by pressing 2× the DOWN key and confirm with the MENU key MENU.
* Your phone comes with several settings that you can change to personalise the way the phone works.

## Deleting a handset

If a handset is no longer required, it can be deregistered from the base.

## Ringer setup

You can select a particular melody to personalise your ringer.

A total of 10 melodies are available for you to choose from.

A distinction is made between internal and external calls.

You can also set the ringer volume level.

A total of six ringer volume levels, including VOLUME OFF, are available.

## Flash time

You can specify the flash time for PBX.

The flash durations are: 100ms, 300ms, 600ms and 1000ms.

The default will be 100ms.

## Setting the language on the handset

You can select the language to be displayed on the handset screen from a total of 8 languages (English, Deutsch, Français, Italiano, Español, Portuguese, Pyccknñ, Türkçe). To set the language, see page \*\*

## Modify pin.

The default PIN code is 0000.

We recommend that you change the PIN to protect your personal data.

## BS Default

You can restore your entire telephone system default settings.

## Personalising your phone

Your phone-system comes with several settings that you can.

change to personalise the way the whole phone-system works.

These settings affect the entire telephone system (corded and

cordless phone).

When the phone is not in use, press the MENU key MENU.

Select SETTINGS by pressing 2× the DOWN key and

confirm with the MENU key MENU.

Your phone comes with several settings that you can change.

to personalise the way the phone works.

## Menu options

### Delete handset.

If a handset is no longer required, it can be deregistered from the

base.

### Ringer setup

You can select a particular melody to personalise your

ringer.

A total of 10 melodies are available for you to choose from.

A distinction is made between internal and external calls.

You can also set the ringer volume level. A total of six

ringer volume levels, including VOLUME OFF, are available.

### Flash time

When specifying the flash time for PBX: 100ms, 300ms, 600ms and

1000ms are selectable.

The default will be: 100ms

### Language

You can select the language to be displayed on the

handset screen from a total of 8 languages (English, Deutsch,

Français, Italiano, Español, Portuguese, Pyccknñ, Türkçe).

### Modify pin.

The default PIN code is 0000.

We recommend that you change the PIN to protect your personal

data.

### Default

You can restore your entire telephone system default.

settings.

## Menu options from the cordless handset

### Alarm

You can use this phone to set an alarm.

When an alarm is set, the alarm symbol will appear on

the screen.

When the alarm time is reached, the alarm symbol and ALARM ON will flash on the display and the alarm melody will ring.

You can press any key to stop the alarm.

### Ringer setup

You can select a particular melody to personalise your

ringer.

A total of 10 melodies are available for you to choose from.

A distinction is made between internal and external calls.

You can also set the ringer volume level. A total of six

ringer volume levels, including VOLUME OFF, are available.

### Tone Setup

* Key tone: beep when pressing a key.
* Battery warning: during a call, warning to charge the battery.
* Soon
* Range warning: when the connection to the base station
* is weak.

### MHS name

Modify the name of the handset for an easy identification.

### Auto answer

Accept calls automatically when the handset is picked up from

the charging cradles.

### Select a base.

The default PIN code is 0000.

We recommend that you change the PIN to protect your personal data.

### HS default

You can restore your handsets default settings.

## Register a new handset.

To use your new additional handset, you will need to register

it to the corded telephone (base unit).

### Preparing the corded telephone (base unit)

* When the phone is not in use, press the MENU key MENU to open.
* the menu. The display will show PHONEBOOK.
* Press the UP key twice to select REGISTERATION.
* Press MENU key MENU.
* SEARCHING will be displayed.
* Your base unit is now ready to connect to the additional handset.
* In your new additional handset.
* When the handset is not in use, press the OK key OK to open.
* the menu.
* PHONEBOOK will be displayed.
* Press the UP key twice to display REGISTRATION.
* Press OK key OK . BASE 1 will be displayed.
* Press the OK key OK to select BASE 1.\*
* PIN? will be displayed. Using the Number keys please enter
* your PIN (the default PIN is 0000 unless you have changed this as in
* page 26).
* Press the OK key OK . SEARCH 1 will be displayed.
* After successful registration you will hear a confirmation tone and
* the handset will display HANDSET 2 (or 3, 4 or 5 depending on the
* number you have) and your corded handset will return to the idle
* (Not in use) status.

**Note:** If you have more than one DECT base (with phone line

connection) you can register to multiple bases using the Arrow keys to select the desired base. In most cases there is only one DECT base

and the setting should be left as BASE 1.

## Telephone answering machine.

Your TH21ABB includes a telephone answering machine (TAM) that.

records unanswered calls when it is on.

The answering machine can store messages of up to 2 minutes each and a total of 60 minutes.

The answering machine can be operated via the cordless handset or

the base station.

### Menu options

**Message:** Playback of all recorded messages.

**Delete all:** Delete all recorded messages.

**MEMO**: You can record a memo message for another user. When?

you record a memo; the message counter will increase by one and

the message can be played in the same way as answering machine.

messages.

### TAM settings

#### TAM ON/OFF

switches the TAM on or off.

#### SET OGM

Switch between OGM1 (announcement and recording mode) and OGM2 (use this if you do NOT want to accept messages).

The Outgoing Message (OGM) has two pre-set voice announcements (OGM1 and OGM2.)

### TAM alert

#### SET RING

You can set the number of rings allowed before the

answering machine answers and starts playing your OGM.

This is very useful to allow you to get to your phone without rushing if you leave your answer machine on constantly.

The standard is set to 5 rings, you can select 1-9 rings.

The setting TOLL SAVER is only used if you are wanting to access.

your messages remotely.

### TAM voice

You can set the answering machine's voice prompt to play in one of four languages: English, Deutsch, Français or Italiano.

### TAM PIN

A 4-digit PIN code must be entered to change the settings.

or manage the TAM remotely.

The default PIN code is 0000. We recommend that you change the

PIN to protect your personal data.

### TAM default

You can restore your TAM's default settings.

## Playing messages

If you have any new messages will be displayed. The base

display will show a number such as 02, which means you have.

two new messages.

New messages are played first and are then saved as old.

messages until they are deleted.

Old messages are played again after any new messages have been.

played completely.

### Playback control

PLAY key (on cordless) Used to playback or pause.

recorded messages.

### Delete key.

Used to delete the current played message.

### UP key (cordless)

Used to skip the message.

### Down key (cordless)

Used to return to the previous message.

### Stop key.

Used to stop playback.

### Outgoing message

You can record your own OGM.

When you record your own OGM, it will be used when.

the answering machine answers a call.

If a personalised OGM has not been recorded, the present OGM

will be played.

If your personalised OGM is deleted, the present OGM will be

restored automatically.

## Recording a memo

When the corded handset is not in use press and hold the

MEMO key MEMO .

You will hear a tone and then the message “Please record memo after the

Beep” and a beep tone.

Now speak to record your memo.

When you have finished speaking press the MENU key MENU to end

the recording.

Your telephone will return to its idle state and a new message

MSGS will be displayed.

To replay the Memo, simply play as shown in »Playing Messages«

above.

## Safety precautions

* Read through the safety precautions and the user guide before using your phone.
* The device's feet do not usually leave any marks on surfaces. However, due to the many different varnishes and polishes available for furniture, contact marks on the surfaces cannot be completely ruled out.
* Do not use the device in the event of a power failure. It is also not possible to make emergency calls during a power failure.
* Do not use the phone in potentially explosive environments, such as paint shops.
* Never expose the phone to heat sources, direct sunlight, or other electrical devices.
* The device is not splashproof. For this reason, do not install it in damp environments such as bathrooms or shower rooms.
* Protect your phone from moisture, dust, corrosive liquids, and vapours.
* Only use the power adapter indicated on the phone and, when it is charging, the power socket must be easily accessible.
* Only use rechargeable batteries that meet the specifications.
* Never use conventional (non-rechargeable) batteries or other battery types as this could result in significant health risks and/or personal injury.
* Rechargeable batteries with visible damage must be replaced.
* Stop using defective devices or have them repaired by our Service team, as they could interfere with other wireless services.
* Do not use your device if it is cracked or broken. Broken glass or plastic could injure your hands or face. Have the device repaired by our Service team.
* Using your phone may affect nearby medical equipment.
* Be aware of the technical conditions in your environment, especially if you are somewhere like a doctor's surgery.
* If you use a medical device, such as a pacemaker, please contact the
* manufacturer of this device. They will be able to advise you regarding the
* susceptibility of the device to external sources of high-frequency energy.

## Terms and conditions of sale

This product is guaranteed from manufacturing faults for 12 months from the date of purchase.

For all returns and repairs contact RNIB. You can request full terms and conditions from RNIB or view them online.

## How to contact RNIB

Phone: 0303 123 9999

Email: shop@rnib.org.uk

Online Shop: shop.rnib.org.uk

Products are provided by RNIB Enterprises Limited. Company number: 0887094 Registered office: The Grimaldi Building, 154a Pentonville Road, London N1 9JE.  RNIB Enterprises Limited is a trading subsidiary of the Royal National Institute of Blind People, a charity registered in England and Wales (226227) and Scotland (SC039316).

Date: May 2025.