

New Product Guide

January 2026



Editor: Joanna Franks

Happy new year and welcome to the January issue of **New Product Guide!**

Inside you'll find a veritable smorgasbord of new products to peruse – from accessible smartwatches, an easy-to-see digital clock, and talking watches for children to lighting solutions, braille reward stickers and a simplified radio and music player.

We're also helping to expand the library of little ones, with another shelfful of print and

braille books to share. You'll find even more rhyming stories and vibrant illustrations from bestselling duo Julia Donaldson and Axel Scheffler, a wintry Leaf Thief book, titles for five to seven-year-olds, and just ahead of his birthday, an illustrated book about the life of Louis Braille.

Until next time,
Happy shopping!

Jo

Your next issue of New Product Guide will be available in large print, braille and on DAISY CD, at no charge, on our Online Shop from 30 March.

R N I B
See differently

How to order

Order online at
shop.rnib.org.uk

Call our Helpline on
0303 123 9999

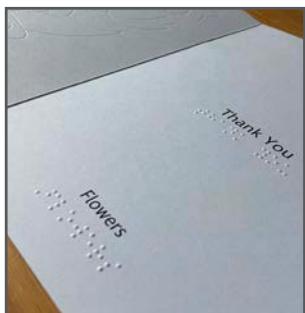
Some of our products have been specially designed, this means that blind and partially sighted people, or anyone buying on their behalf, will not pay VAT on these products. These products are listed on our shop with two prices. If there is only one price, that is the price all customers pay and this will include VAT (unless it's a zero-rated VAT publication). VAT is 20 per cent as of December 2025. We reserve the right to amend prices.

Products are returnable within 14 days of receipt in an 'as new' condition in original, undamaged packaging. This excludes bespoke products and software. Hygiene items cannot be returned unless unopened or faulty. We kindly ask our customers to ensure that any faulty products being returned are packaged securely for stable transit, or the warranty may be voided. Where possible, please use the original packaging.

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Time to say 'thank you'?



Want to say thank you for a Christmas present, for some moral support, or for someone helping with the garden? Our inclusive thank you card is perfect for all occasions.



It features a tactile image of tulips and narcissi in a violet-coloured vase on a pale blue background along with a large print and braille greeting of 'Thank you'.

Our inclusive cards are produced to both Clear Print and See It Right guidelines. Greetings are in 24pt (giant print) and the image descriptions are in 20pt (large print).

This card can be sent via the 'Articles for the Blind' scheme as well as standard post.

XC89

Reward kids with braille stickers



Everyone loves a sticker, and these braille reward stickers are designed to ensure children with vision impairment are rewarded and encouraged equally with sighted peers.

This pack of 120 colourful, tactile stickers can be used by parents and teachers to encourage children with schoolwork, good behaviour, housework, being a good friend, and more.



The pack contains 10 different designs (12 stickers per design on an A4 sheet) each with a colourful image and a reward phrase in print and uncontracted braille: super, bravo, high five, good job, great, keep going, great work, you're a star, well done, excellent. Stickers are 6cm diameter.

ET139

Clock this and watch that...

We're bringing you three new ways to stay on time – from accessible smartwatches specifically designed for blind and partially sighted people, to an easy-to-see digital clock, and talking watches for children. Read on – there's not a moment to waste!



Synapptic smartwatches

Synapptic's new smartwatches, the LITE and the PLUS, are designed to be accessible to blind and partially sighted people. The Synapptic Smartwatch LITE is the perfect entry-level talking watch, designed for simplicity and accessibility, and ideal if you just want a basic smartwatch – without the more advanced features.

While the Synapptic Smartwatch PLUS is a premium, full-featured and accessible smartwatch, which includes a wide range of features for health and fitness tracking, communication and independence.

Both have a clear voice output, large high-contrast text, customisable watch faces, and an intuitive touchscreen, to make telling the time and using other features effortless.

You can customise your Synapptic watch with a choice of more than 40 watch faces, including digital and analogue designs specifically created for partially sighted users. Synapptic regularly adds new watch faces, which download automatically and for free. You can also tell the time through vibrations if you prefer – this haptic option tells the time through a simple pattern of pulses which indicate hours and minutes.

You can also change the voice and the colour of the text – choose from a range of high-contrast colour





combinations to ensure maximum contrast. This unisex watch is supplied with a black silicone strap, but you can buy an additional silicone or stretchy elastic strap in a colour to suit your style.

To set alarms, use the countdown timer, settings and more, simply swipe up and down to move between menu items and tap the screen to select an option.

The Settings menu allows you to customise the watch face, change the colour scheme and contrast level, select voices and volumes, configure time formats (12/24hr), and much more.

These Synapptic smartwatches are IP67-rated, meaning they are fully dust-tight and water-resistant (safe for immersion in up to one metre of water for 30 minutes).

Battery life is approximately two days, with a recommendation to charge the watch each night, as you would a phone. The rechargeable battery fully charges from 0 per cent in 90 minutes, thanks to fast wired charging (Convenient magnetic charging docking station with USB-A connector included – charging plug is not included.)



Synapptic Smartwatch LITE

The Synapptic Smartwatch LITE is ideal if you just want a basic smartwatch – without the more advanced features.

In addition to the clock function, the LITE features alarms and a countdown timer.

CW272-LITE



Synaptic Smartwatch PLUS

The Synaptic Smartwatch PLUS is designed to make telling the time, monitoring health and fitness goals, and staying in touch effortless.

It makes it easy to monitor your health and fitness, allowing you to track your steps, distance covered, calories burned and current heart rate throughout the day. Real-time updates on your activity levels can help you stay motivated as well as helping you set and achieve your goals. You can also track and review your history, using the easy-to-read display and voice output.

You can also use this smartwatch to make and receive calls, and send or receive text messages, with contacts saved in your address book. Contacts can be automatically synchronised across all your Synaptic devices and you can call anyone in your contacts list quickly and easily, directly from your wrist. Read, delete and reply to text messages. Respond using quick, pre-defined messages or type your own using the built-in keyboard.

You can also quickly record voice memos for shopping lists and reminders; set helpful reminders for medication, appointments, or daily routines; and check the latest weather forecast with a quick tap.

You can use the customisable tactile action button to make SOS calls, record voice memos, or perform other actions.

The PLUS features for calls and messaging require a SIM card, along with wi-fi or mobile data for weather updates. Compatible with all PAYG and contract SIMs. No separate phone needed.

The smartwatch is supplied with a free PAYG SIM card and £10 credit to get you started.

The PLUS also has Bluetooth connectivity and pairs seamlessly with ear pods, headphones, or hearing aids.

CW272-PLUS

Synapptic smartwatch straps

Add a splash of colour and comfort to your Synapptic smartwatch with either a soft silicone watch strap or a stretchy, elasticated strap. All straps fit both the LITE and the PLUS smartwatches. (Synapptic smartwatches are supplied with a black silicone strap as standard.)

Synapptic silicone watch strap

Available in 14 colours, these high-quality silicone straps have a soft-touch finish and flexible design, they're comfortable to wear all day and easy to swap in seconds – no tools required.

Red **HA22-R**

Orange **HA22-O**

Yellow **HA22-Y**

Neon green **HA22-NG**

Light green **HA22-LG**

Dark green **HA22-DG**

Dark blue **HA22-DB**

Turquoise **HA22-CY**



Sky blue	HA22-SB
Pink	HA22-P
Light pink	HA22-LPK
Black	HA22-BK
Grey	HA22-GY
White	HA22-W

Synapptic elasticated watch strap

Made from soft, breathable, and durable stretch nylon, these stylish, stretchy elastic watch straps are comfortable enough to wear all day and easy to put on or take off. No fiddly buckles – simply slide the strap over your wrist for a secure, hassle-free fit. Available in 10 colours, adjustable, and fully washable.

Dark red	HA23-DR
Purple	HA23-DP
Green	HA23-DG
Dark blue	HA23-DB
Pink	HA23-LPK
Black	HA23-BLK
Grey	HA23-GY
Cream	HA23-W

**Patterned: Red / Dark Blue / Orange
HA23-RDBO**

**Patterned: Light blue / Green / Pink
HA23-LBGR**





Relish Day Connect clock

This easy-to-see day clock has an HD display that is viewable from all angles, with unrivalled contrast and clarity that makes it perfect for people with visual impairment.

This simplified day clock clearly shows the time and date on its seven-inch LCD display and can be customised to suit your needs. Choose from four colour combinations (black on white, white on black, black on yellow, yellow on black), 12 or 24-hour clock; and your preferred level of information (for example: time, date, day and time of day (morning, afternoon, etc); or time and a symbol (sun or moon).)

Text size for time is approximately 27mm high; text for day, date, etc is approximately 11.5mm high. Text size is not adjustable.

This clock is guaranteed to keep perfect time and remember your settings, even if accidentally unplugged, thanks to the back-up battery. It also updates automatically when the clocks change in March and October. Works with or without wi-fi (set-up is simplified by connecting to wi-fi, however). Please note that sighted assistance may be required for set up.

The Day Connect automatically dims the clock screen to ambient light levels, perfect for the evening, and can be placed on a table or mounted on a wall.

CC92

Talking children's watches

Our new talking children's watches are available with either an adjustable canvas strap or silicone slap band, making them easy to take on and off without adult assistance.



Each watch speaks the time in RNIB's clear male English voice at the press of an easy-to-feel button and has a sleep mode to silence the voice when required.

These simple analogue watches are designed for children with vision impairment, with bold black numbers on a clear white face and three tactile controls (two buttons and a crown).

The first easy-to-feel button announces the time in a clear voice when pressed (and the time and date when pressed twice). The volume cannot be adjusted, but the voice can be turned off by putting the watch into sleep mode.

The crown is used to set the hands on the watch (sighted assistance will be needed) and the second button is used to set time and date for the voice, and an alarm if wanted (the alarm can only be set for times between 7am and 9pm).

These watches are not water-resistant and should not be kept in a damp place or immersed in water.



Canvas strap talking children's watch

Available in two colours – purple and camo, this watch has glow-in-the-dark hour and minute hands and a Velcro fastening.

The clock dial includes marks for minutes or seconds as well as bold, black numbers. As well as bold black hour and minute hands, this talking watch has a red second hand.

The Velcro fastening makes it easy to put on and remove the watch, and means the watch strap is easily adjusted.

It has a nickel-free, stainless steel back and silver-coloured chrome case.

Purple canvas strap CW270-L

Camo canvas strap CW270-C



Slap band talking children's watch

Available in two colours – blue and rainbow, this watch has a slap band strap with tactile markings, and a silicone case for the watch with tactile ears.

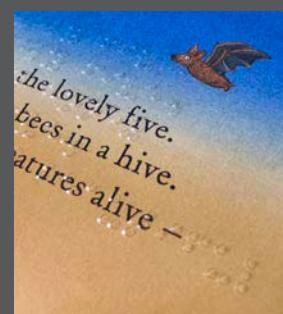
The slap band strap makes it easy to put on and remove the watch, and means the watch strap is easily adjusted. The slap band has braille-like dots along one edge.

Blue silicone slap band CW271-U

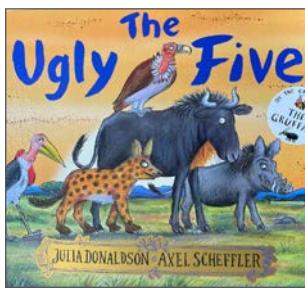
Rainbow silicone slap band CW271-RB

Super stories to share

Our print and braille editions of children's books allow wonderful stories to be shared more easily. We adapt the original print books to include braille (contracted and uncontracted) on clear interleaved sheets, allowing the print text and images to be seen underneath and the book to be enjoyed by everyone.



Check out our new and upcoming titles...



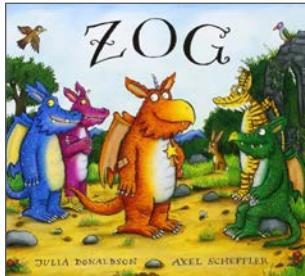
The Ugly Five

The wildebeest, warthog, vulture, hyena and marabou stork swagger proudly across the savannah, rejoicing in their ugliness – and delighting their babies, who think they're perfect just the way they are.

By Julia Donaldson and Axel Scheffler; for ages two to five years.

ET123-G1 Uncontracted (grade 1)

ET123-G2 Contracted (grade 2)



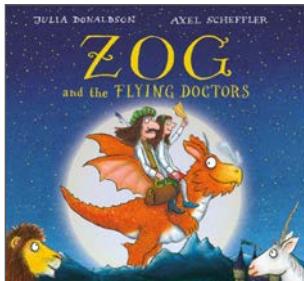
Zog

Zog is the keenest dragon in school. He's also the most accident-prone, getting into one scrape after another as he learns to roar and fly and breathe fire. But who is the mysterious little girl that keeps coming to his aid? And can she really help with his toughest test: capturing a princess?

By Julia Donaldson and Axel Scheffler; for ages two to five years.

ET124-G1 Uncontracted (grade 1)

ET124-G2 Contracted (grade 2)



Zog and the Flying Doctors

Everyone's favourite dragon, Zog, returns as the trusty 'air ambulance' to Princess Pearl and Sir Gadabout in this magical picture book. They fly around tending a sunburnt mermaid, a distressed unicorn and a sneezy lion. But should princesses really be doctors? Pearl's uncle, the King, doesn't think so – until he himself falls ill, and only Pearl knows how to cure him.

By Julia Donaldson and Axel Scheffler; for ages two to four years.

ET120-G1 Uncontracted (grade 1)

ET120-G2 Contracted (grade 2)



The Leaf Thief: The Snow Thief

Braille and print issue of The Leaf Thief: The Snow Thief by Alice Hemming and Nicola Slater. Uncontracted (grade 1) braille on clear, interleaved sheets, allows the original printed text and images to be seen underneath and the book to be enjoyed by everyone.

Squirrel and Bird are back, and this time it's winter! But Squirrel has never seen snow before. Will he like it? You bet he will!

Except, just as Squirrel starts to get used to the snow, it disappears!

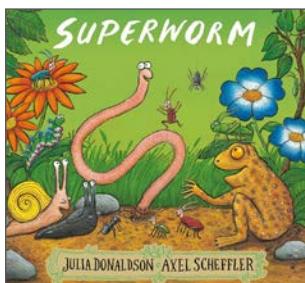
Is there a snow thief on the loose? Join Squirrel on a mission to find the truth and learn about how the weather changes when winter arrives.

This brilliantly funny picture book has extra information in the back about the changing seasons for especially curious minds.

By Alice Hemming and Nicola Slater; for ages three to six years.

ET131-G1 Uncontracted (grade 1)

ET131-G2 Contracted (grade 2)



Superworm

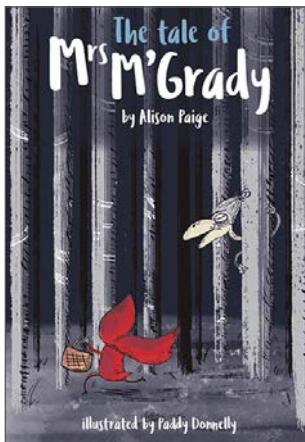
Meet the wiggliest, squigglest superhero in the world – super-long and super-strong, Superworm is always on hand to help animals and insects in need. From rescuing Baby Toad from a busy road or fishing Beetle out of a well – do not fear, Superworm is here!

But who will come to Superworm's rescue, when he's captured by the wicked Wizard Lizard and Crow? Luckily, Superworm's friends have a cunning plan...

By Julia Donaldson and Axel Scheffler; for ages two to five years.

ET128-G1 Uncontracted (grade 1)

ET128-G2 Contracted (grade 2)



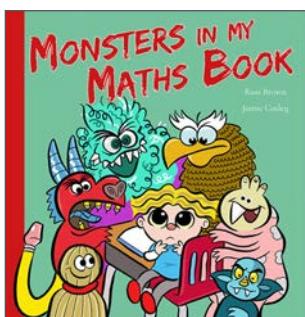
The Tale of Mrs M'Grady

In a fairytale town by the edge of the wood, lives a sprightly young lady named Red Riding Hood. Miss Hood is the prey of a mean old lady, known in the town as Mrs M'Grady. When Miss Hood is kidnapped and hidden away, Jack gathers his neighbours to save the day. He rallies the townsfolk, the great and the good, in a rescue mission to save her. Delightfully dreadful and marvellously macabre, Mrs M'Grady is a new take on classic children's fairytales told in rhyme.

By Alison Paige and Paddy Donnelly; for ages five to seven years.

ET125-G1 Uncontracted (grade 1)

ET125-G2 Contracted (grade 2)



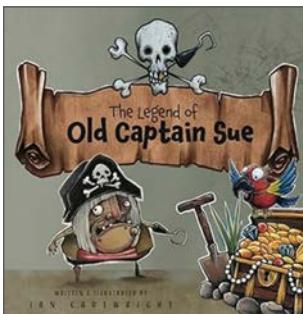
Monsters in my Maths Book

Monsters in my Maths Book is a colourful picture book about a boy who is followed by Monsters wherever he goes – at school, at home, everywhere! That is until he finds the one thing that can keep the monsters away for good!

By Russ Brown and Jamie Cosley; for ages five to seven years.

ET129-G1 Uncontracted (grade 1)

ET129-G2 Contracted (grade 2)



The Legend of Old Captain Sue

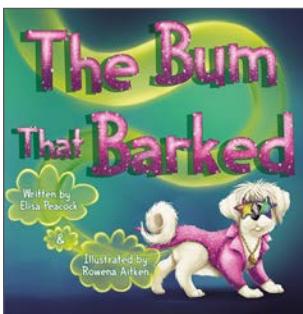
"This is a story, and it's definitely true, of a bad greedy pirate called Old Captain Sue. With an old wooden leg and a hook for a hand, she'd pretty much failed at all that she planned. But one last adventure before she's too old, there was a rumour abound of some far away gold."

A greedy old pirate should always be careful when searching for booty, you never know what might be lurking in the water! Follow Sue on her journey to find buried treasure in this hilarious, colourful, revolting, rhyming, and completely believable story.

By Ian Cartwright; for ages five to seven years.

ET115-G1 Uncontracted (grade 1)

ET115-G2 Contracted (grade 2)



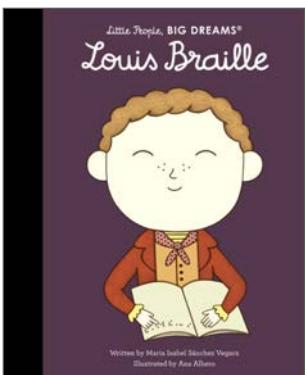
The Bum that Barked

Bean the Dog and his barking bottom bring you a story full of laughter and ridiculousness. Filled with trumps, parps, and bottom burps, The Bum That Barked is a hilarious tale of fame, fortune and stage-fright that will keep you laughing until the end.

By Elisa Peacock and Rowena Aitken; for ages five to seven years.

ET126-G1 Uncontracted (grade 1)

ET126-G2 Contracted (grade 2)



Little People, BIG DREAMS – Louis Braille

Little People, BIG DREAMS – Louis Braille explores the life of the remarkable man behind braille, the tactile reading and writing system.

Little Louis was a curious child – always exploring and having adventures. Then one day, while playing in his father's workshop, he had an accident with a tool and eventually lost sight in both eyes. It was tricky to get used to, but with help from his family and a local teacher, Louis continued to learn and explore.

Aged ten, he moved to Paris to start at the Royal Institute for the Young Blind. Unfortunately, the school used a system that was very tricky, and didn't allow pupils to write. Disappointed with alternatives, Louis began to develop his own system. When he shared his invention four years later, his teachers and classmates were amazed – his system used just six dots in a tiny space that fit under his fingertip, and included a complete alphabet, with punctuation marks, numbers and mathematical symbols.

It took many years for his system to be widely used, but little by little it spread across the world and came to be known as braille. Today, braille is used by more than six million people and there are codes for more than 133 languages.

By Maria Isabel Sanchez Vegara and Ana Albero; for ages six years and older.

ET140-G1 Uncontracted (grade 1)

ET140-G2 Contracted (grade 2)

Play your cards right

Settle down for Solitaire, Snap!, or Sevens with our large print playing cards. These easy-to-see playing cards have good colour contrast and bold characters and are perfect for card games with family and friends.



Settle down for Solitaire, Snap!, or Sevens with our large print playing cards. These easy-to-see playing cards have good colour contrast and bold characters and are perfect for card games with family and friends.

Cards are all easily distinguishable due to the size of the diamond, club, spade and heart images (2cm high) and numbers (3.2cm high). Picture cards are represented with clear, large print K, Q and J letters.

Each card also has a clear letter or number in the top left corner along with a heart, club, diamond or spade for quickly reading cards when held in a fan (mirrored, so you can read the card easily whichever way up you're holding it).

The pack also contains two 'wild cards'. These playing cards are available with a choice of either a blue (**GC17-U**) or red (**GC17-R**) back.



Lighting up the darkest months

Good lighting is always important, but especially so at this time of year. So, check out our new motion-activated light and a bestseller that just got even better...



Flexi-Vision 2 floor lamp

Our popular Flexi-Vision floor lamp, designed by RNIB and the Daylight company, now has even more features to let you read and write for longer in optimal comfort.

The Flexi-Vision 2 floor lamp is a height-adjustable, brushed steel-coloured light that can be used as a reading light or as an uplighter. The 6,000K LEDs reduce glare and improve contrast, allowing you to read and write for longer in comfort.

Use the brightly coloured, tactile buttons to choose between five adjustable brightness levels and three colour temperatures – daylight, cool light, and warm light.

This lamp is designed with safety in mind – features include tactile, colour-coded buttons, anti-trip cable holders, and a low heat shade.

DH495



Motion sensor light

This motion-activated light gives hands-free light in low light and darkness – ideal for anyone who needs to get up in the night or for use in cupboards and wardrobes.

Place this battery-powered light along a skirting board or fix inside a dark cupboard, wardrobe or drawer to get a bright white beam of light when movement is detected up to three metres away.

The light only activates in low light conditions and turns off 30 seconds after movement stops to preserve battery life. (Requires three AA batteries, which are not included.)

Ideal for lighting dark cupboards, wardrobes, or drawers, or for providing low-level lighting in hallways or other dim areas.

The light swivels within its frame, allowing you to angle it as required.

The light can be fixed to any flat, dry, indoor, or weather-protected surface using screws or the double-sided adhesive pad provided.

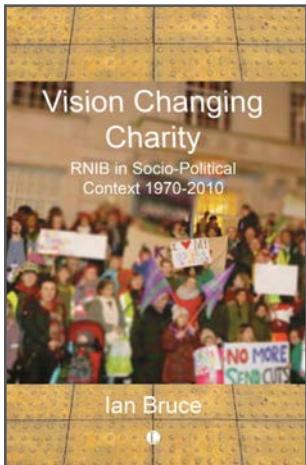
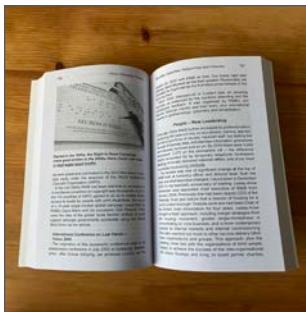
DH499



This accessible QR code is a quick way to access our Shop on your smartphone or tablet. Simply point the camera at the code (which has a NaviLens border to make it easier to find) and select the link to the shop that appears once your device has identified the code. We hope it will make shopping with us a little bit easier!

A history of the modern RNIB

Vision Changing Charity: RNIB in Socio-Political Context by Former Director General of RNIB Ian Bruce (RBK03) examines the late twentieth century, when charities grew from timid service deliverers into major providers with campaigning teeth.



What caused this? How did they gain confidence and strength? In this fascinating history, examined through the eyes of RNIB from 1970 to 2010, Ian Bruce examines the internal drivers and the external socio-political environment that allowed and encouraged this explosion.

Bruce's experience of leading a charity at the forefront of this change, and his participation in the wider charity sector for fifty years as both activist and academic, gives him an unsurpassed understanding of what happened and why.

His first-hand knowledge will speak to charity workers as well as academics, covering themes such as the rise of beneficiary power against patronising providers; the change from welfare to rights; the shift from the medical to the social model of disability; and the adoption of social welfare and business professionalisms such as Strategic Planning and Charity Marketing.

Today's charities have much to learn from the successes and mistakes of this dynamic period.

Available in paperback, contracted (grade 2) braille, large print and on audio CD.

Paperback **RBK03-P**

Contracted braille **RBK03-B**

Large print **RBK03-LP**

Audio CD **RBK03-CD**

Meet our simplified radio



The Relish radio and music player is perfect for people who listen to the same two or three radio stations every day, with the bonus of being able to play your favourite music from a USB stick at the press of a button.

Originally designed so that people with dementia can listen to music independently, this radio is also suitable for blind and partially sighted people who want to quickly find one of three favourite channels. It has large, easy-to-use buttons with audio feedback, simplified station options, and a USB port to play personalised playlists.

With large, high contrast, tactile on and off buttons, a large volume dial and four light-up buttons for choosing one of three pre-selected radio stations or an MP3 playlist on a USB stick, it's ideal for people seeking simplicity in their radio.

The labels for each radio station are blank and can be filled in after the radio is set-up with the preferred stations (choose from DAB, DAB+ and FM stations in your area). Spare blank labels are provided in case you want to change the channels assigned to the memory buttons. You could also add braille labels or use tactile bumps for labelling, instead of hand writing the labels.

Sighted assistance may be required to set up your preferred stations and add a name to the label (for example, classical, 80s, or Radio 4). (The control panel is hidden at the back of the radio behind the battery door.)

Please note that songs on the USB stick are not skippable and cannot be shuffled. To rearrange the playlist order, you will need to change the order of the files on the USB stick using a computer. The device will only play MP3 files, so cannot be used for Talking Books, Audible audio books, etc. (USB stick not included.)

The radio runs on either mains power (cable and power adapter supplied) or on 4 × D batteries (not supplied). The volume cannot go to zero, so you always know when the radio is on.

HD15



Top tips

Our range of cane tips has expanded – now you can buy a mixed pack of our five most popular hook-style tips, as well as our rolling ball tip in seven new colours...



Ambutech rolling ball tip – hook style

This large rolling ball tip is designed to give greater sensitivity, handle road obstacles and pavement cracks easily.



Now available in eight colours (as well as the HiLite colours – white ball with coloured cap, or red or black ball with white cap).

This hook-style tip is used with the constant contact technique and is now available to order in eight solid colours:

White MP43

Purple MP43-V

Pink MP43-P

Blue MP43-L

Green MP43-G

Orange MP43-O

Red MP43-R

Black MP43-BLK





Ambutech pack of five hook-style tips

This pack contains one each of the following Ambutech hook-style cane tips: Rolling ball tip; High mileage rolling ball tip; Roller marshmallow tip; Jumbo roller tip; Pencil tip.

The rolling ball tip is designed to give greater sensitivity, handle road obstacles and pavement cracks easily, while the high mileage version is designed for a longer life, with the bottom half of the ball made from a hard-wearing, abrasion-resistant plastic.

The roller marshmallow tip is designed to last two to three times longer than a regular tip, has a built-in protected bearing that rolls from side to side to allow constant contact with the ground, and is made from an ultra-high molecular-weight polyethylene.

The disc-shaped jumbo roller tip has a built-in protected bearing and rounded outer edge designed to roll from side to side, and is made from an ultra-high molecular weight polyethylene that lasts two to three times longer than a regular nylon tip.

The pencil tip is a straight tip with a rounded end that blends into the bottom of the cane and allows for easy folding. Made from nylon and used with the two-point touch technique.

MP131

Get hands on with our products

We have a number of events coming up where you can ask our suppliers questions and get hands on with their products...



VisionAid

Restoring Independence Since 1996

Our next event is with VisionAid at the London Products and Advice Centre in RNIB's Grimaldi Building in Pentonville Road, on Tuesday 20 January from 11am to 4pm.

If you'd like to attend this free event, please book an appointment by emailing Productsandadvicecentre@rnib.org.uk with the subject line 'VisionAid event, London'.

There are more VisionAid events planned at the Edinburgh and Belfast Products and Advice Centres in the spring.



RNIB Tech Fair

Northern Ireland 2025

If you're in Northern Ireland, you can reserve your free spot at the RNIB NI Technology Fair 2026 on 11 February at: <https://www.eventbrite.co.uk/e/rnib-ni-technology-fair-2026-tickets-1754232459509>

The event, now in its third year, will be held at the Foyle Arena, Limavady Road, Derry/Londonderry, BT47 6JY, from 10am until 4pm.

We look forward to meeting you and answering your questions!

RNIB Products and Advice Centres

Our Products and Advice Centres are open for visits, Teams and telephone consultations by appointment only.



We're available:

London: 9.30am to 4pm,
Monday to Friday.

Edinburgh: 9.30am to 4pm,
Tuesday and Thursday.

Belfast: 9.30am to 4pm,
Tuesday and Thursday.

Our Products and Advice Centres give you the opportunity to view and try products from our range before you buy. We can provide guidance and instructions for use

and set up items so they're ready to use when you get home.

Our Products and Advice Centres carry some stock, and we advise you contact us before visiting to check we have the products you wish to see, and stock of those you wish to purchase.

For items not in stock, our staff and volunteers will be happy to help you contact our Helpline or place an order via our Online Shop.



To book an appointment go to rnib.org.uk/stores (scan this accessible QR code to go directly to the page) or call our Helpline, who'll be happy to make the booking on your behalf.

Locations

London

Our London Products and Advice Centre is a 10-minute walk from King's Cross, and St Pancras International stations, and a 22-minute walk from Euston. Address: The Grimaldi Building, 154a Pentonville Road, London, N1 9JE. Phone: 0303 123 9999.

Edinburgh

Address: 12-14 Hillside Crescent, Edinburgh, EH7 5EA. Phone: 0303 123 9999.



Belfast

Address: Victoria House, 15-17 Gloucester Street, Belfast, County Antrim, BT1 4LS. Phone: 0303 123 9999.

New Product Guide

January 2026

Editor: Joanna Franks.

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